



STR is seeking an Associate Operations Analyst for the Operations and Client Services team. Key responsibilities for this role include: order fulfillment and end-to-end customer support for STR's HOST product line (40%), contribute to ad-hoc consulting projects and annual data collection process for P&L data (15%), client support, order fulfillment, and sales analysis for STR Trend reports (30%), reporting and dashboard creation and maintenance (10%), and participation as subject matter expert for projects impacting the HOST and Trend product lines (5%). If you are a self-starter, dedicated to service and delivery, a team player and enjoy working with big data you will thrive in this position.

Founded in 1985, STR is the global leader in data solutions and analytics for the hospitality industry. We are a rapidly growing company with ambitious plans for the future, and we pride ourselves on being a trusted partner to our worldwide client base as well as being a great place to work. STR has been recognized as one of the "Top 10 Coolest Companies to Work for in Nashville" in addition to earning a #1 ranking on a Tennessean Top Workplace poll and a spot on Inc. 5000's list of fastest growing companies.

Attributes and experience desired:

- Bachelor's degree
- An analytical thinker that excels at interpreting data and communicating findings
- Experience with P&L statements
- Basic knowledge of accounting principles
- Familiarity with hotel operations and finance
- A desire to exceed expectations of STR's clients
- Experience with Excel, Salesforce.com, and business intelligence platforms
- Ability to manage multiple priorities and hit deadlines
- High level of curiosity
- Strong written and verbal communication skills
- A roll-up-your-sleeves attitude
- Detail oriented
- Ability to work independently and as part of a team
- Entrepreneurial mindset

Preferred experience:

- Experience working with reporting platforms and data analysis
- Customer service experience in a B2B environment

There will be very limited (<5%) travel required for this position.

This position is located in our US headquarters in Hendersonville, TN, just north of Nashville.